

Subject: RE: Ukraine Twitter Report

Thanks, [REDACTED]

All,

I understand the urgency of having these types of reports developed around emerging conversations but I have asked [REDACTED] to delete the CrowdTangle list which explicitly pulls this information from lists that include the personal accounts of American citizens, amongst others. We are barred by law from actively monitoring the accounts of American citizens in aggregate – and particularly from identifying and monitoring individual, selected accounts.

There are exceptions made for only a few positions – and those are related to matters of national security and imminent threat to life, limb, and property of other U.S. citizens. Consular and DS, and - to a small degree – the GEC, have this authority on a limited basis. PD and POL definitely does not.

We can use CrowdTangle to monitor terms as they pertain to Yovanovitch, but these search terms cannot be used to target a particular list if it includes American citizens. If you require continued monitoring of this issue, the list needs to be solely limited to those terms and an open list – with no exception.

[REDACTED] and I will be happy to advise on further action to assist in any manner possible. We understand the importance of it and are happy to help in any way possible.

All the best,
[REDACTED]

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