

Situation Report Number: 04.05.20	
Incident Name: COVID-19 - MultCo Coordination	
OERS Number: 2020-0279	
EOC: Activated	Incident Commander: Alice Busch, Multnomah County Emergency Management Kim Toevs, Multnomah County Public Health
Date: 04.05.2020	Please review the Multnomah County Coronavirus FAQs or call 211 . If you can't find an answer, submit your questions to Multnomah County.
Time: 1900	Situation Reports will be released daily at approximately 8:00 pm. > Purple text reflects new or updated information

- **> The [County COVID-19 website](#) continues to be updated. The website now includes [an interactive data dashboard](#) with COVID-19 regional health statistics that is updated in real-time.**
- Multnomah County hosts an updated [website](#) showing which County services/buildings are open or closed.
- **To submit updates/actions to this report, email the Multnomah County EOC Situation Unit (eoc.situationunit@multco.us) with the subject line: *Update for COVID-19 Situation Report*.**
- **For resource requests**, please use [the instructions on this webpage](#). The page has the form and guidance as to where specific types of requests should be directed. **Resource requests are for agencies, organizations, and businesses engaged in response or impacted by COVID-19 - not for individuals.**
- **Any offers of goods and services** can be directed to [complete this form](#).
- Multnomah County and the City of Portland have launched the Joint Volunteer Information Center (JVIC) to **coordinate volunteers and donations** to support the COVID-19 emergency response. We are accepting [volunteer applications](#) and PPE donations. [Learn more online](#) or call 503-406-3696 to volunteer, donate supplies and services, or for more information.

Multnomah County Situation Report

- **> Multnomah County has posted [updated guidance](#) about wearing cloth face coverings to slow the spread of COVID-19. All text on the [COVID-19 website](#) has been aligned with the updated CDC guidance.**
- The [Centers for Disease Control and Prevention \(CDC\) guidance](#)
 - Includes an FAQ and home-made cloth face coverings tutorial, both sew and no sew.
 - Guidance in Spanish - [Recomendación de los CDC sobre el uso de cubiertas de tela para la cara](#)

- ➤ The Mt. Scott Community Center will open tomorrow as a homeless shelter with 60 beds. The opening will make a total of 375 additional shelter beds across Multnomah County created to allow improved social distancing for existing shelter guests.
- Two Medical Motels with a capacity of 120 people are currently operating to separate guests of existing homeless shelters with undiagnosed respiratory illness symptoms from shelter guests with no symptoms.
- ➤ Multnomah County is creating a grounding space for Emergency Operations Center employees to reduce stress and anxiety.
- ➤ The Emergency Operations Center Equity Officer is hosting a grounding space for Black, Indigenous, and People of Color (BIPOC) employees to share, heal, connect, and get grounded in a space that is not dominated by whiteness.
- ➤ Multnomah County Emergency Operation Center's Public Information Office (PIO) is monitoring traditional and social media in English, Spanish, and Vietnamese for COVID-19 related trends and themes to understand community information needs and be aware of potential misinformation.
- ➤ Stone Soup PDX has partnered with Multnomah County to assist providing meals at shelters for those experiencing homelessness. Stone Soup PDX has partnered with restaurant groups across the community to create meal boxes. ([KATU](#))
- ➤ Multnomah County is working with Oregon Health Authority and Oregon Department of Human Services on long term care facility outbreaks.
- Planning has begun for a Multnomah County Family Assistance Center which will support families experiencing the loss of a loved one during COVID-19.
- Electric and Gas utilities are curtailing certain non-safety activities, including non-emergency service calls, meter changes, meter relocates, public work, etc. to keep employees available for critical functions.
- The Oregon Department of Energy (ODOE) provided clarification on the temporary suspension on Oregon's ban on self-service gas stations:
 - Temporary suspension is in effect until April 11th, 2020
 - The temporary suspension does not make self-service mandatory
 - Change allows gas station attendants to help customers while applying physical distancing practices
 - Attendants will sanitize equipment and fuel nozzles and assist customers as needed
- Portland Fire and Multnomah County are collaborating on a symptom checker tool called c19oregon.com to support community-based triage in advance of and during a surge of COVID-19 cases.
- The [Multnomah County COVID19 website home page](#) has been redesigned based on use analytics to prioritize the most-searched information and resources.
- [Multnomah County WIC is open to families for telehealth appointments](#). This is an important resource especially for people who are pregnant and breastfeeding, or with young children who

are experiencing worsening food or economic security due to COVID19-related job loss or school closures.

- [Domestic violence service providers are still offering protective and emergency services.](#)
- LGBTQIA COVID19-Related Resources: [Trevor Project](#), [Trans People & Navigating COVID-19](#), [PDX Trans Housing Coalition](#)
- **Library Cards Online:** Multnomah County Library is [issuing library cards online](#) and seeing an increase in use of digital resources.
- **Public Transit:**
 - TriMet is limiting passengers on buses to 10-15 people to follow social distancing guidelines. ([TriMet](#))
 - TriMet is [no longer taking cash fares](#) on buses.
 - TriMet has posted social distance signage on its buses and MAX trains.
 - TriMet will implement service reductions beginning Sunday, April 5. ([TriMet](#))

➤ [Resource Requests as of 3:00 pm - 4.5.20](#)

Agencies and organizations operating in Multnomah County that need resources and have demonstrably exhausted all other avenues for acquiring the resources, can visit our [Resource Request](#) page. Reading and following the directions closely will help ensure that your request is processed in a timely manner. Resource requests are not guaranteed to be filled. Supplies are scarce and will be allocated based on life safety priority.

Resource Request Totals		
Tab Title	Total In	%
Pending	9	4%
In-Work	26	11%
Ordered	5	2%
Closed	196	81%
Continual	5	2%
Total	241	
Type of Request	Total #	%
PPE	137	57%
Shelter	47	20%
Emergency Operations	38	16%

Multnomah County Emergency Operations Center

Center (EOC)		
County	10	4%
Non-PPE External	11	5%
Total	241	

Donated Inventory I/O Totals	Total In	Total Out	% Allocated	Remaining Stock
N95 Masks & Greater	29,813	26,438	89%	3,375
Non N95 Mask	39,651	26,846	68%	12,805
Handmade Masks	16,680	300	2%	16,380
Gloves	401,604	74,945	19%	326,659
Cleaning Supplies	123	25	20%	98
Equipment Cleaning	383	2	1%	381
Face Shields	702	310	44%	392
Filter Adapter/Retainer	1,466	0	0%	1,466
Flu Kit	100	20	20%	80
Gowns	2,110	1424	67%	686
Hand Sanitizer	998	255	26%	743
Lab Coats	32	19	59%	13
Liquid Disinfectant	231	70	30%	161
Miscellaneous	2,167	12	1%	2,155
Miscellaneous Medical Supplies	487	0	0%	487
Medical	7,883	200	3%	7,683
MISC First Aid	1,147	220	19%	927

Safety-Glasses Goggles	248	205	83%	43
Sanitizing Wipes	951	852	90%	99
Sharps Container	10	0	0%	10
Shoe Cover	3,732	400	11%	3,332
Splash Guards	4	0	0%	4
Suits	3,073	25	1%	3,048
Tissues	326	241	74%	85
Zip Ties	300	0	0%	300

Liaison updates

Liaisons with subject-matter expertise have been identified to support community organizations, businesses, and agencies and are meeting weekly. Liaisons are listed below and are available to members of their respective sectors. Requests for additional sectors to be created that are not covered by the established liaisons can be sent to the Liaison Group Supervisor. **If you are interested in serving as a liaison, please contact the Liaison Unit Leader.** Please note that the cost for non-county staff interested and able to fill vacant roles will be the responsibility of their organization.

The liaison unit comprises 23 sector liaisons. These liaisons support community members by providing education and resources. They also listen to their members and elevate creative ideas and any questions to the EOC. Over 2,463 people participate in the liaison program and help spread accurate information throughout our community and beyond.

Regularly Scheduled Calls:

- Every Tuesday at 9am, the **Liaison Sector Leaders** have a meeting to share updates related to the EOC, public information, and activities.
- The **Culturally Specific Communities Liaisons** are holding a Communities of Color call on Thursdays 2-3pm.
- **Business Liaisons** participate on the FEMA Regional Grocer calls each Wednesday from 11am-Noon.
- The **School & Childcare Liaison** is holding daily 1pm calls with public K-12 school, a weekly call on Wednesdays at 11am with private K-12 schools, as well as communicating daily with child care providers through email.

Affordable Housing Liaison

- A housing conference call is being hosted on Monday, April 6th from 10-11 am. Contact the Affordable Housing Liaison for details.

Aging & Disabilities, Veteran Services, Intellectual & Developmental Disabilities

- Reached out to buildings that have large senior populations, but are not licensed care facilities to provide information and links to resources regarding COVID-19
- Facilitating weekly conference calls with community non-profits who are delivering services to older adults
- [How older adults can stay positive while staying at home](#)

Event Venues Liaison

- Next week, the Event Venue network will connect via phone to discuss recovery planning. For details, contact eventvenues.covid19@multco.us

Government Liaison

- [COVID-19 public awareness videos](#) are now available in 23 languages - thank you City of Portland!
- Portland Water Bureau - Shutoffs for non-payment have been suspended. If service was disconnected for non-payment, you may request to have it restored by calling **503-823-4874** during business hours.

HIV Services Liaison:

- Have you tested positive for COVID-19? You can use this site to notify your contacts about possible exposure to the virus - <https://tellyourpartner.org/>
- Agencies who provide harm reduction and peer recovery services, Syringe Service Programs, community agencies serving people in recovery and Substance Use Disorder treatment programs: <https://register.gotowebinar.com/rt/1354223797914224653>

Law Enforcement Liaison

- Portland Police Bureau have updated their [enforcement of the stay-at-home](#) order to include a section that addresses equitable enforcement of the order.

Pharmacy Liaison

- Participating in weekly calls with state and pharmacy leadership.
- Chain pharmacies are adapting their policies and protocols to include curbside walk-up, free mail order options, and “senior hours”.

Schools Liaison

- Schools are beginning to roll out digital learning platforms/technology.
- **School Meals** - Most Multnomah County school districts are providing grab-and-go breakfasts and lunches throughout school closures. Following are links to the school districts:

Multnomah County Emergency Operations Center

- [Corbett](#)
- [Centennial](#)
- [David Douglas](#)
- [Gresham-Barlow](#)
- [Parkrose](#)
- [Portland Public Schools](#)
- [Reynolds](#)
- [Multnomah County Student Health Centers](#) - Parkrose Student Health Center is open during school closures. Other Multnomah County Student Health Centers are closed.

➤ Table Updated 4/5/20

LIAISON GROUP CONTACTS See contact list without names [here](#)

Liaison Unit Leader	Sophia Grimm	eoc.liasonofficer@multco.us	503-988-0071
Deputy Liaison Unit Leader	Tiffany Colburn	eoc.liasonofficer@multco.us	503-988-0071
Deputy Liaison Unit Leader	Molly Franks	eoc.liasonofficer@multco.us	503-988-0071
Schools Liaison (K-12, Childcare, Universities)	Molly Franks	eoc.liasonschoools@multco.us	503-988-0061
Aging & Disabilities	Erin Grahek	advsd.covid@multco.us	503-988-0057
Homeless Congregate Housing	Celeste Duvall	JOHS-em-duty@multco.us	503-349-9946
Law Enforcement	Travis Gullberg	LawEnforce.covid19@multco.us	503-988-8943
Fire Departments	Scott Lewis	Fire.covid19@multco.us	503-988-0059
Emergency Medical Services	Jan Acebo	EMS.covid19@multco.us	503-988-8936
Hospitals	Kathryn Richer Robin Holm	kathryn.a.richer@multco.us robin.m.holm@multco.us	503-988-8385
Faith-Based and Community Organizations	Aly Hoffman	fbcocovid19@multco.us	503-988-0067
Neighborhood Emergency Teams	Glenn Devitt	net@portlandoregon.gov	503-988-9429
Federal, State, Local, and Tribal Governments & Served Agencies	Taylor Steenblock	taylor.steenblock@multco.us	503-988-0063
Licensed Residential Facilities	Leticia Sainz	BehavioralHlth.covid19@multco.us	503-988-9956
Affordable Housing	Carolina Gomez	affordhousing.covid19@multco.us	503-988-0056

Multnomah County Emergency Operations Center

Event Venues	Chris Oxley	eventvenues.covid19@multco.us	503-988-0074
County Clinics (ICS)	Dawn Shatzel, Ryan Linskey	outpatientclinic@multco.us	503-988-6546
Outpatient Clinics	Christine Bernsten, Peg King	outpatientclinic@multco.us	503-988-6475
Culturally Specific Communities	Regina Ingabire, Beth Poteet	community.covid19@multco.us	503-988-7352
Food, pool, lodging, and hospitality	Jeff Martin	FPLH.COVID19@multco.us	503-988-9317
Pharmacies	Jim Slater	pharm.covid19@multco.us	503-988-9126
HIV Services	Amanda Hurley	HIVsvc.COVID19@multco.us	503-988-5926
LGBTQ +	Tyler TerMeer	LGBTQ.COVID19@multco.us	503-988-5942
Businesses-Grocery	Kristi McFarland, Debbie Herron	business.covid19@multco.us	503-988-0064
Parks	Tate White	parks.covid19@multco.us	503-988-5928
Maternal and Child Health	Ronnie Meyers	mch.covid19@multco.us	503-988-5946
Food Access	Jennifer Masotja	foodaccess.covid19@multco.us	503-988-8942

This is a dynamic situation. Information and case counts are changing rapidly and the incident is on-going.

Epidemiology Updates

>Global :: 4/05/20 5:24 pm ([click here for source](#))

- >Total cases: 1,273,794 (77,241 new)
- >Total deaths: 69,419 (4,870 new)

>United States :: 4/04/20 5:24 pm ([click here for source](#))

- >Total cases: 337,274 (28,741 new)
- >Total deaths: 9,633 (1,226 new)

>Oregon :: 4/05/20 8:00 am ([click here for source](#))

- >Total cases: 1068 (69 new)
- >Total deaths: 27 (1 new)

>Multnomah County :: 4/05/20 8:00 am ([click here for source](#))

- >Total cases: 233 (24 new)
- >Total deaths: 7 (1 new)

[Regional COVID-19 Data Dashboard](#)

Current Regional Disease Modeling

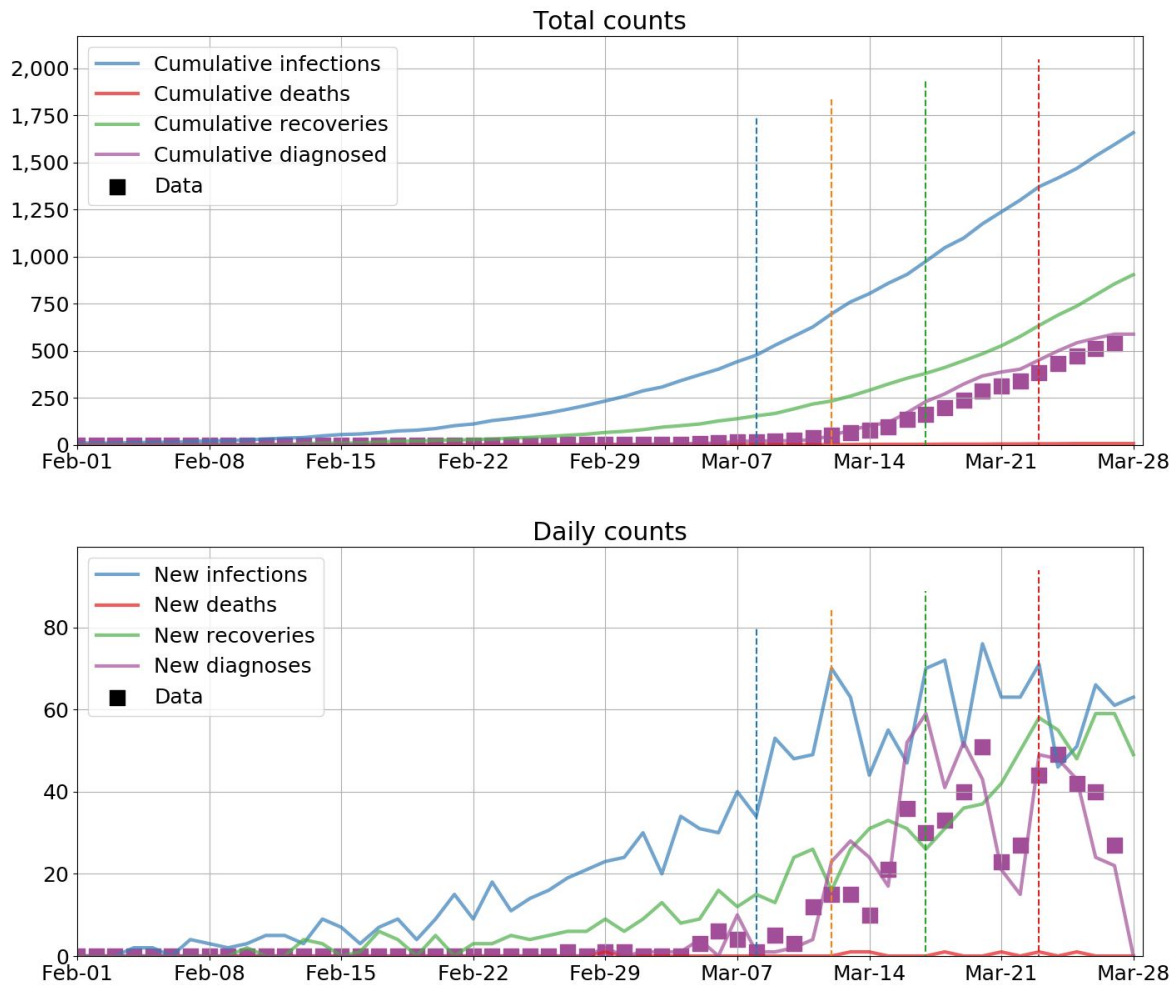


Figure 1: Revised model calibration with the latest case data, showing the timing of different interventions, and approximately 1,750 infections (80% forecast interval: 1,200 to 3,000) by March 28th. Dotted lines correspond to reductions in transmission relative to baseline, from left to right, of 10%, 20%, 35%, and 55%. The impacts of these interventions were estimated by calibrating to numbers of positive diagnoses (dots), deaths, and hospitalizations (not shown).

COVID-19 projections, Oregon

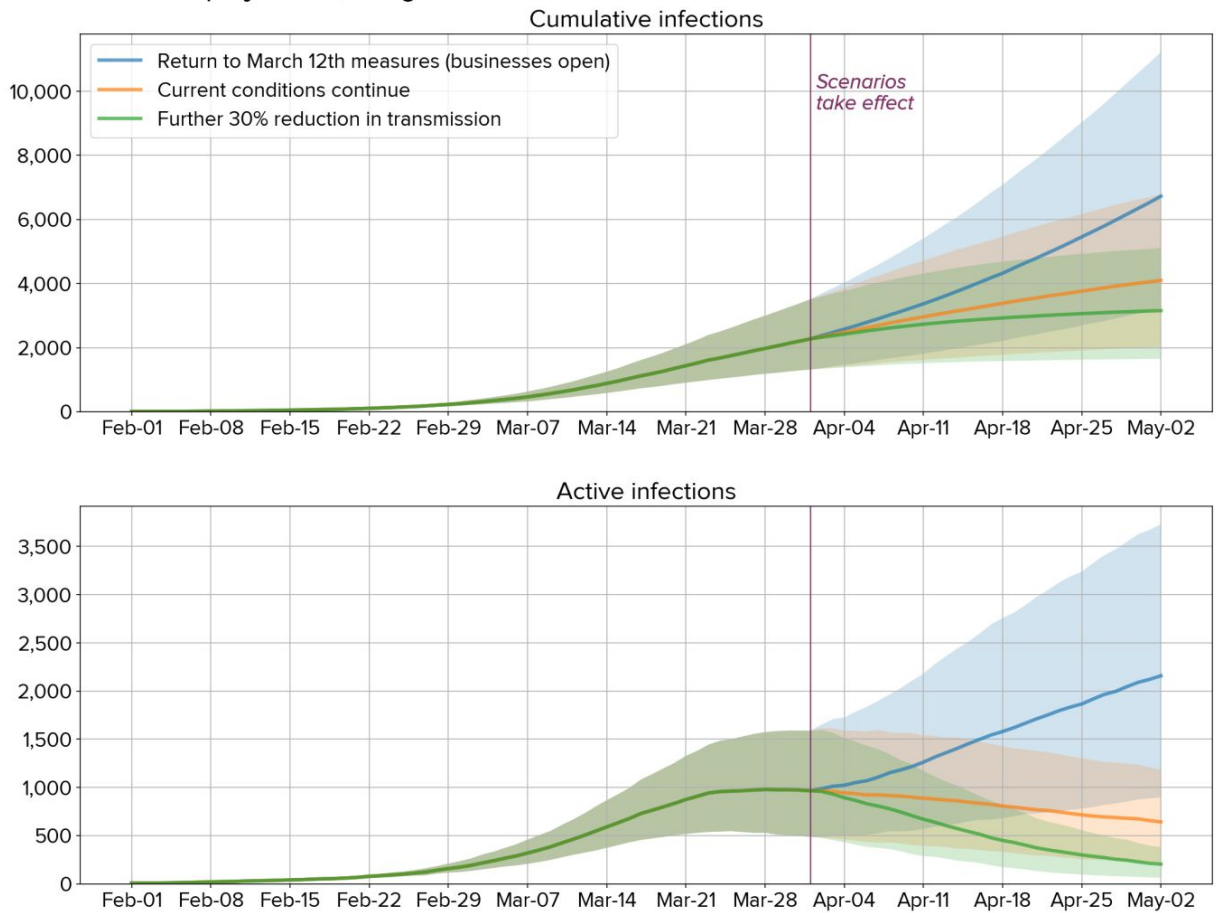


Figure 2: Scenarios projecting estimated epidemic trends with: a return to earlier measures (schools closed but businesses reopen), showing epidemic rebound; a continuation of current measures including the stay-at-home order, with active infections slowly decreasing; and a further reduction in transmission (e.g., improved testing and contact tracing), showing a rapid decrease in new infections.

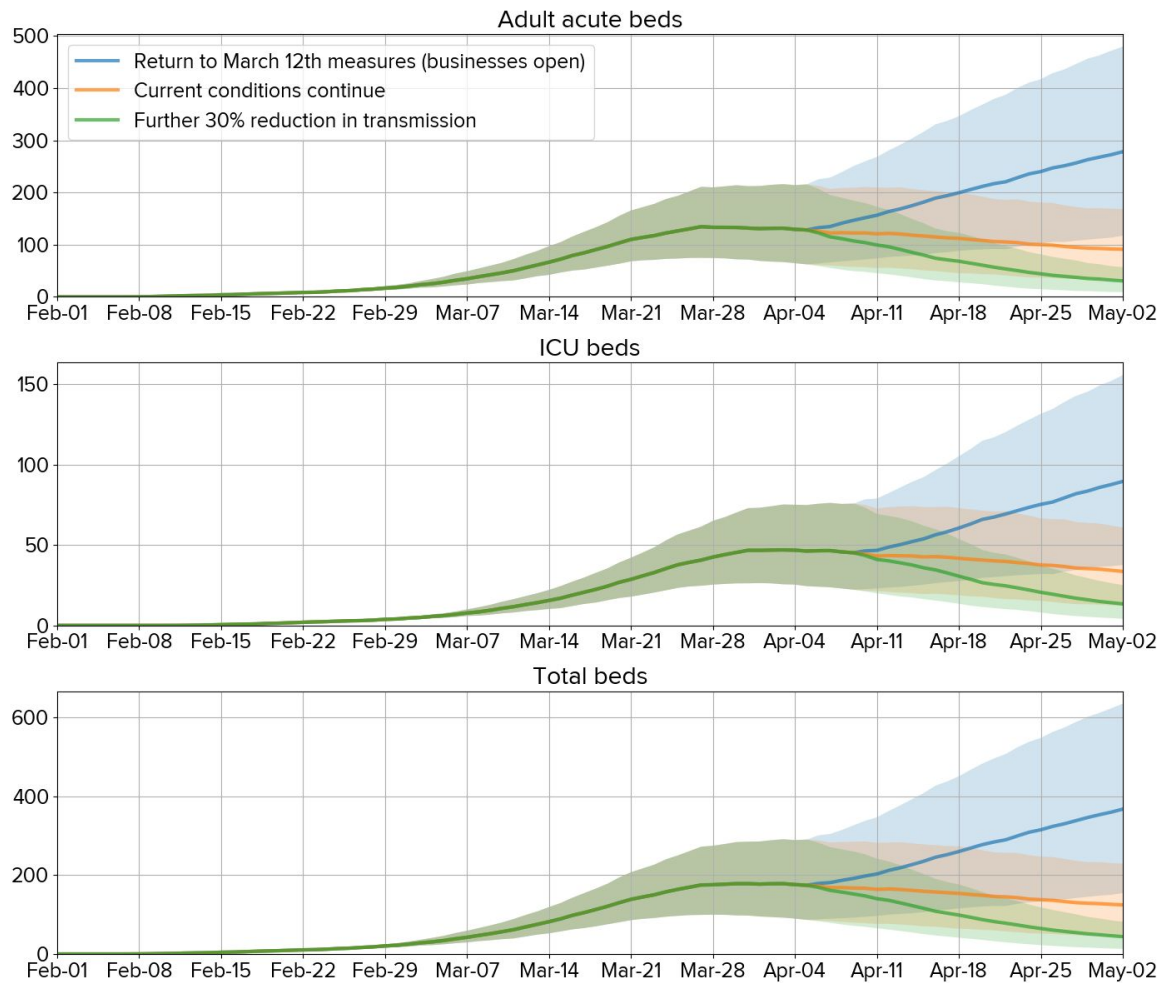


Figure 3: Estimated demand on the health system. Expected demand for hospital beds is predicted to remain relatively constant before decreasing, assuming current or strengthened interventions and continued high compliance.

Updates from outside the County

State

- Oregon Sends 140 Ventilators to New York ([Oregonlive](#))
- Elections Officials Urge Oregonians To Stay Home, Vote By Mail Using Free Postage ([OPB](#))
- Coronavirus takes a toll on Oregon’s foster-care system ([Oregonlive](#))
- The State continues to distribute PPE to counties based on the allocation guideline from Oregon Health Authority. They have established a warehouse for all of the stock to arrive and be distributed from. Counties no longer need to order PPE from the State as it will be pushed when it arrives.

Federal/National

- The CDC launched [COVIDView](#), a weekly report that summarizes and interprets key indicators from a number of existing surveillance systems.
- The National Center of Health Statistics is monitoring deaths associated with COVID-19 and made the data publicly available on April 3, 2020. ([CDC](#))

International

Public Information Updates

For media inquiries related to COVID-19 please contact: Julie Sullivan-Springhetti, Public Information Media Coordinator: 503-502-2741

- The Public Information Office (PIO) has put together [a list](#) of trustworthy resources for current national and regional COVID-19 information.
- Multnomah County PIO Group is working to improve COVID-19 culturally-specific communications strategies to ensure that public information and crisis communications are addressing the needs of culturally-specific communities and racial and ethnic groups most at risk for COVID-related morbidity and mortality.

Social Media Sites

- [Multnomah County Facebook](#)
- [Multnomah County Twitter](#)
- [Multnomah County Health Department Facebook](#)
- [Multnomah County Health Department Twitter](#)
- [Multnomah County Emergency Management Facebook](#)
- [Multnomah County Emergency Management Twitter](#)

Activated Call Centers

<i>Call Center</i>	<i>Phone Number</i>	<i>Hours</i>
Mental Health Call Center https://multco.us/mhas/mental-health-crisis-intervention	503-988-4888	24/7 Toll-free: 800-716-9769 Hearing-impaired dial: 711
211 help@211info.org	211	7 days a week 8am-11pm https://www.211info.org/corona-virus
Aging & Disabilities Resource Connection adrc@multco.us	503-988-3646	24-hour information and assistance to seniors (older people), people with disabilities, and caregivers. https://multco.us/ads
City County Information and Referral https://www.portlandoregon.gov/civic/28398	503-823-4000	M-F 8am - 5pm

Document Development Information

Prepared By (Name & Position): Sandy Morgan/Situation Unit Leader

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